CORPORATE PROFILE

2016

ULTIMIT

ADVANCED TURNKEY SOLUTIONS

Who we are?

ULTIMIT is an advanced IT company that is focusing its strategy on providing clients with high quality and reliable state of the art IT solutions. With the help of our selectively chosen experts from all over the world, ULTIMIT is ready to take on any challenge to prove its expertise in providing superior tailored IT business solutions. Our team has over 220 years of cumulative hands on experience in developing, customizing and deploying IT business solutions such as Enterprise Resource Planning (ERP), Customer Relation Management (CRM), Human Resource Management (HRM), Enterprise Document Management Systems (EDMS), Mobile Sales Force Automation (MSFA), ICG Point of sale system, in addition to many other custom developed applications for TELECOM, HEALTH, EDUCATION, and PUBLIC sectors.

Our services at ULTIMIT are extended to cover the private and public sectors. ULTIMIT's focal objective is to provide our clients with intelligent technological solutions that solve their bottlenecks, meet their requirements and demands. Our past and current engagements with local and regional clients prove our success in the business of providing turnkey IT solutions. ULTIMIT's substantially growing teams with underpinning values and expertise always strive to guarantee best delivery of services.

❖ **Vision**

Empowering organizations to achieve their business objectives by implementing advanced IT solutions, while reducing the total cost of ownership.

❖ **Mission**

ULTIMIT delivers high quality, reliable and cost-effective IT solutions to customers locally and regionally. We provide outstanding technology services by constantly exploring and implementing revolutionary solutions that drive lasting value to our customers. Our solutions provide strategic advantage to leading organizations in Palestine, and we aim to have a long standing and vibrant partnership with companies across the region.

❖ **Value**
- o **Leadership**: The courage to shape a better future.
- o **Collaboration**: Leverage collective intellect.
- o **Integrity**: Be real with our clients.
- o **Accountability**: Deliver our promise to our clients.
- o **Quality**: What we do, we do well.
- o **Passion**: Committed in heart and mind.

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Why ULTIMIT?

- Hands-on experience in developing, customizing, and deploying superior tailored IT Business Solutions.
- Market experience covering both private and public sector, working with enterprises as well as the government.
- Service-oriented business model designed to ensure excellence in solution delivery and high-level client satisfaction.
- Strategic partnership and relationship with the world's largest vendors and solutions providers, such as ORACLE, Microsoft, LaserFiche, Qlik, and Menaitech.

Business lines

❖ **Software Development**

- Professional team of programmers with a diverse set of skills in various programming languages.
- Complete, fully integrated solutions that suite the need of our local and regional organizations.
- Expertise in system integration, mobile application customization, Microsoft Dynamics AX, Microsoft Dynamics CRM, E-health application, E-learning Application, HRMS, Help Desk application.

❖ **Professional Services**

- Health Information Systems.
- Customer Relationship Management.
- Human Resources Management System.
- Electronic Document Management System.
- Business Process Automation.

❖ **IT Consultancy Services**

- IT Business Analysis: Gap Analysis, technology Strategy and Road-mapping.
- IT Audit Services IT Risk Assessment and IT Security Services.

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❖ **Business Solutions & Products**

❖ **NoorSpace®**

- Comprehensive eSchool Management Platform.
- Fulfil public and private schools business needs and requirements.
- Web based and mobile application.
- Automate all schools business processes to make better and faster decisions.
- Parent, Teacher, and Student collaboration.
- Learning Objects Repository based on SCORM and LOM.
- Virtual Class and Training System.
- Gradebook and reports.
- Automatic generation of Timetable and scheduling.
- Admission, registration, and fee management.
- Online exams and assignments.
- Management reports, dashboards, and report generator.

❖ **TelecomSpace®**

- Sales channels management.
- Dealers' operations management.
- Visits managements, corporate sales follow up and tracking.
- Fully Integrated with ORACLE Siebel CRM, Billing, Financial, and Order Management.
- Built on Microsoft Technology Stack.

❖ **ServiceSpace®**

- eForms Builder.
- Workflow Management.
- Business Process Automation.
- Incident Management.
- Complaints Management.
- Notification Management.
- Service Level Agreement Management.

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❖ **SupportSpace®**

- ITIL V3 Based Service Desk Solution.
- Full suite for trouble ticketing and support services.
- Multi-Organization.
- Multi Service Desk.
- Dynamic forms builder.
- Report generator.
- Email to Complaint.

❖ **KnowledgeSpace®**

- Call Center Solution for Telecom, Banks, and Utility Companies.
- Embedded workflow engine.
- Content creation and management.
- Fully integrated with Back Office Applications.

❖ **VendorSpace®**

- Vendors/Suppliers Incoming Invoice Registry management solution.
- Vendor/Supplier portal.
- Fully Integrated with ERP (ORACLE, SAP, and MS Dynamics).
- Embedded and Dynamic Workflow Management
- Service Level Management and escalation process.
- Notification management.

Partners

ORACLE®

Microsoft

Laserfiche®
Run Smarter®

Microsoft
Dynamics AX

MENAiTECH
Putting HR in the Front Seat

Qlik Q®

ICG®
Software

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Technologies

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Committed Partners for Change ®

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